

Kelvin Grove State College P&C Uniform Shop

Returns & Exchange Policy

The Uniform Shop may accept product returns and provide you with a refund, exchange, or repair upon presenting your original Uniform Shop receipt as proof of purchase.

The Uniform Shop reserves the right to assess the condition and age of returned goods prior to providing an exchange or refund. This may result in an exchange or refund being refused.

The Uniform Shop cannot exchange or refund uniforms that have been worn by the student, this includes the day of purchase. Please check sizing of the item prior to leaving the Uniform Shop.

The Uniform Shop reserves the right not to offer a refund for incorrect size choice - only an exchange will be offered.

Goods will only be accepted if they are returned in their original condition and packaging within 30 days of purchase.

Please check sizing of all garments prior to washing as they cannot be refunded or exchanged once washed or ironed.

Second hand garments cannot be exchanged or refunded.

The Uniform Shop reserves the right not to offer an exchange or refund where the item fault is the result of age, incorrect sizing, misuse, or neglect.

We may elect to return the product to the supplier for their decision regarding the fault. It is then at the supplier's discretion to decide if the goods are to be repaired, refunded, or replaced.

Thank you
SUBShop